NAMIBIA UNIVERSITY
OF SCIENCE AND TECHNOLOGY
Office of the Bursar

13 Jackson Kaujeua Street
Private Bag 13388
Windhoek
NAMIBIA

T: +264 61 207 2066
F: +264 61 207 9066
E: bursar@nust.na
W: www.nust.na

10/11/ 2026

CLARIFICATION: NUST REQUEST FOR QUOTATION FOR Supply and Delivery of Various Network Switches, Wireless Access Points and Enterprise Servers for the Namibia University of Science and Technology (**Procurement Reference No:** G/ONB/NUST–018/2026)

QUESTION	**COMMENT RESPONSE**
5 YEAR MAINTENANCE ON ENTERPRISE SERVERS	
• Does NUST require a 5-year HPE OEM Vendor Support Contract, which includes onsite callouts in accordance with HPE's support terms and conditions, or is BCX also required to provide a separate, back-to-back SLA in addition to the HPE OEM support contract?	• NUST requires the standard 5-year HPE OEM Vendor Support Contract, which includes onsite callouts and hardware support per HPE terms and conditions. • A separate or redundant local SLA is not required for services already covered under the HPE OEM contract. Please ensure their cost proposal reflects only the 5-year HPE OEM Vendor Support Contract without duplicating existing coverage.

SPECIFICATIONS ON SWITCHES AND ACCESS POINTS	
• **Access points.** Page 46 lists 70 TP-Link Omada access points, but page 49 lists 20. Should we quote for 20 or 70? • **Tender number.** Some pages show G/ONB/NUST-018/2026, while others show G/ONB/NUST-017/2026. Which number should we use on our bid, envelope and supporting letters? • **What to include in the quote.** Some sections say to supply and deliver the equipment, while others mention installing, setting up and testing it. Which of these services should we include for Lot 2?	• Bidders should quote for 70 Omada access points • Tender number is G/ONB/NUST-018/2026 • Only supply and delivery
Requested to supply and delivery of 70x Omanda TP Link Access Points under Lot 2. Contractor technical requirements for part number EAP772 on page 49 which is physical access points (APs), the quantity indicated is 20. Please provide clarity on that note.	• Bidders should quote for 70 Omada access points