

Office of the Registrar

# 2025 Registration Guide

Username

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LOGIN

REGISTER

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# Welcome to the Namibia University of Science and Technology (NUST).

This guide will assist you to successfully complete online registration. Registrations for senior students will take place online from 06 January to 07 February 2025.

Registrations for new students will be from 23 January to 07 February 2025. New students will be able to register online from anywhere. There will be thus no need for new students to visit the campus during registration, unless they are invited to do so.

If you experience any problem, you are welcome to visit us at NUST Lower Campus, Auditoria or any regional centre, or contact us on 061-207 9999.

We wish you all the best on this new journey!



# TABLE OF CONTENTS

1.	GENE	ERAL INFORMATION	
	1.1	Final Selection	
	1.2	Registration Dates	
	1.3	Late Registration	
	1.4	Fees Payable for Registration	
	1.5	Payment Methods	
	1.6	Banking Details	
	1.7	Sponsorships/Bursaries/Bank Loans	б
	1.8	Namibia Students Financial Assistance Fund (NSFAF) Loans	
2.	SELF	-HELP REGISTRATION	
	2.1	Checklist	
	2.2	The Registration Procedure Explained	7
	2.3	6 Easy Steps to Register Online	
	2.4	Other Important Information	
		2.4.1 Applications for Course Credit / Exemption	
		2.4.2 How to Add or Cancel a Subject on The Student Kiosk	
3.	HOST		
4.	LECT	URES	
	4.2	Full- and Part-time Students	
	4.3	Distance Education Students	
5.	IMPO	RTANT CONTACT DETAILS	
6	GENE	RAL RULES AND REGULATIONS	23

# 1. IMPORTANT GENERAL INFORMATION

# 1.1 Final Selection (new students)

NUST will receive the final school results of all current Grade 11 and 12 learners from the Ministry of Education during January 2025. Final selections will take place during the first two weeks of January 2025. Applicants will be informed via email about the status of their applications.

There will thus be no need for applicants to visit the campus.

#### Notes:

- If selected, applicants who applied to study through Advanced Standing or Mature Age Entry Scheme, as well as applicants who applied for postgraduate programmes, will receive full admission and can register themselves from the comfort of their homes or offices. International applicants who received provisional admission will be able to register as soon as they present their admission documents at the NUST Campuses.
- Should you experience any challenge during the registration, you are welcome to contact us or visit our office at the NUST Lower Campus, Auditoria or any Regional Resource Centre or Campuses in Eenhana, Rietfontein or Lüderitz. Contact details and physical addresses can be found under Important Contacts, page number 22.

# 1.2 Registration Dates

### **New Students**

· 06 January to 07 February 2025

Note: Applicants who are fully admitted will be able to register as from 06 January 2025.

## Senior /Continuing Students:

• 06 January to 07 February 2025

# 1.3 Late Registration

• 10 to 14 February 2025

# 1.4 Fees Payable for Registration

## 1.4.1 Deposit on Tuition Fees

- · Diploma, Degree and Honours: N\$4,500 (including the non-refundable registration fee)
- Masters and Doctorate: N\$9,000 (including the non-refundable registration fee)

Kindly note that the amounts mentioned above do not reflect the full tuition fees. These amounts are only for deposit on your tuition fees and include non-refundable registration fees. For more information regarding the cost of programme, kindly consult the 2025 Fees Booklet **www.nust.na** 

#### 1.4.2 Hostel Accommodation

Deposit on Hostel Accommodation: N\$4,500 including a refundable breakage fee.

## 1.5 Payment Methods

Before you register, you will need to pay registration fees. Internet and direct bank payments do not reflect immediately on your student account and processing may take up to **THREE** working days. Payments must thus be made at least three days prior to registration.

#### Via the DPO online payment facility available on the iEnabler

To make use of the facility, you need your credit /debit card credentials. This facility allows you to make an online payment via the DPO portal and is cleared within 20 minutes. You can immediately complete your registration after a matter of minutes. Use your student number and pin to make use of this facility

#### Electronic Fund Transfers

If you choose to pay NUST directly via electronic fund transfer (EFT), indicate your STUDENT NUMBER as your deposit reference. This will enable us to allocate the payment to your student account.

#### • Direct Deposits

Indicate your STUDENT NUMBER as a reference on the deposit slip. Your student number will enable us to allocate the payment to your student account.

#### Cashier Pay Points:

The cashier pay points at Main Campus and Regional Centres will be open daily from 08h00 to 16h00 and close between 13h00 to 14h00 from Mondays to Fridays. Speed-point facilities are available for debit or credit card payments.

Payments made at NUST cashier points will reflect immediately on your student account. Verify that the amount paid and student number reflects correctly on your receipt.

Note: Students are cautioned to not involve third parties in payment of cash at the cashier. NUST do not take responsibility for people fraudulently representing themselves as NUST staff. On Campus, cash can only be paid to the cashier

## 1.6 Banking Details

Bank:First National BankAccount Number:55500126319Branch Code:281872International Swift Code:FIRNNANXReference:Your student number (very important)Email payment confirmation to:studentdebtors@nust.na

Bank payments do not immediately reflect on your student account. Allow at least three working days for processing.

# 1.7 Sponsorships/Bursaries/Bank loans

Confirmation of sponsorship/bursaries should appear on an official company letterhead and must be addressed to Namibia University of Science and Technology (NUST). Letters must be submitted at least **two working days (48 hours)** before registration. Letters are subjected to verification by NUST.

NUST will only consider confirmation letters emailed directly from the Sponsor and should indicate that payments will be made directly to NUST, and must contain your student number. Email the sponsorship confirmation to **bursaries@nust.na. Only letters received directly from the Sponsor will be considered.** 

# 1.8 NSFAF LOANS

You will only be allowed to register with a Namibia Student Financial Assistance Fund (NSFAF) Letter of Confirmation clearly stating that a loan has been allocated to you. The Letter of Confirmation must specify the loan amount approved for you. New loan holders must pay the registration deposit in full. You will be refunded once NSFAF has paid the loan.

A new loan holder will be treated as a private student until such time that your loan has been approved and you receive a final award letter. The final award letter must specify the loan amount awarded to you. For enquiries, send an email to **bursaries@nust.na** Include your student number and programme of studies in the email.

Current loan holders must have an annual "PASS" result code.

# 2. SELF-HELP REGISTRATION

Upon receiving a full admission letter, applicants will be able to register online from anywhere at any time from the comfort of their homes or offices. All they need is computer equipment and data. There will thus be no need for applicants to visit the campus to register unless they are experiencing a challenge. In such cases, applicants can visit the NUST Lower Campus, Auditoria or any Satellite Campus or NUST Regional Centre.. There will be dedicated staff that who assist the students to register.

# 2.1 Checklist

- Registration fees are paid. Electronic (EFT) payments must be made three days before registration.
- Received a notification that your confirmation letter for a sponsorship/loan has been accepted. If not, send an email to studentdebtors@nust.na

# 2.2 The Registration Procedure Explained

Successful registration depends on the following:

- You must have at least N\$4,500 (undergraduate) and N\$9,000 (Masters and Doctorate) on your student account.
- · NSFAF loan holders must have an annual result of PASS (Senior Students).
- Private Bursary/sponsorship letter has been forwarded and processed by Finance Department (two days waiting period). If not, send an email to bursaries@nust.na
- Bank deposits / electronic transfers has been processed (three days waiting period). Check your financial statement on the Student Kiosk, or send an email to studentdebtors@nust.na
- You have received an SMS / email stating that you are fully admitted (new students).

To register, visit our website at www.nust.na, click on **"My Nust Portal"**, and choose **STUDENT KIOSK.** 

# 2.3. 6 Easy Steps to Register Online!

#### **STEP1-** INSERT STUDENT NUMBER AND PIN

#### Notes:

 If you forgot your pin or did not receive a pin, type in your student number and click 'Request a Pin', then check your inbox. Otherwise, contact the Admissions Office at admissions@nust. na or +264 61 207 9999.

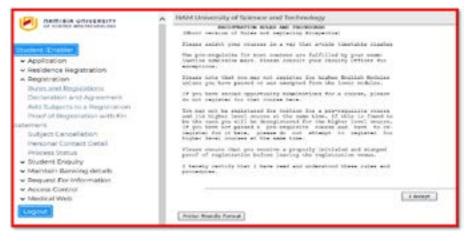
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## **STEP 2 –** CLICK ON "REGISTRATION"

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# **STEP3 –** READ AND ACCEPT THE RULES AND REGULATIONS AS WELL AS THE DECLARATION AND AGREEMENT AND ACCEPT.

Note: The acceptance of the "Rules and Regulations" and "Declaration and Agreement" is mandatory and serves as your electronic signature. The indicator is stored on your Student File and can be used as a Legal Agreement in a dispute / disciplinary matter.



#### STEP 4: CLICK ON "QUALIFICATION REGISTRATION" AND SAVE.

Note: New students can only register for the mode of studies they have been admitted to.

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# **STEP 5:** SELECT THE SUBJECTS YOU WANT TO REGISTER FOR, AND CLICK ON "SAVE AND CONTINUE".

NOTE:

- Accuracy of Registration: To ensure and verify that you are registered for all required courses (subjects), refer to the Programme Coding Forms at <u>https://www.nust.na/?q=programme-cod-ing-forms</u>.
- □ Application for Credits/Exemptions:

1<sup>st</sup> Year Students: Some institutional core courses or programmes offers exemptions when you have obtained certain grades in Grade 11 and 12 final examinations. This includes certain courses in the Introduction to Science, Technology, Engineering and Mathematics (InSTEM) bridging programme, English Modules, Basic Science, Basic Mathematics and Computer User Skills. For further information, kindly refer to page 12 of this Guide.

**Exemptions for courses at other institutions of higher learning:** Complete a Credit/Exemption form, attach the syllabi as well as academic record and email to the Faculty Officer. Details can be found under page 10 of this Guide. Forms can be found at the back of this booklet.

□ **Registration for English Modules:** Will be done manually by your Faculty officer. If you qualify for an exemption for an English Module, you can scan and email your final Grade 11 or 12 examination results to the Faculty Admission Officer.

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#### STEP 6 ACCEPT REGISTRATION AND PRINT YOUR PROOF OF REGISTRATION

#### NOTE:

- □ You can add or cancel subjects online till 28 February 2025 with 100% refund. Kindly note that if you cancel your programme of study, your registration fee will be non-refundable.
- It is the responsibility of the student to ensure that his/her biographical information is correct.
  - For personal biographical information changes, send an email to your Admissions Officer.
  - o For postal address and contact details changes: Click on "Personal Contact Detail".

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KINDLY UPLOAD YOUR FINAL GRADE 12 RESULTS UNDER "APPLICATION, FINAL STEP".

What to do when you receive the error messages below:

#### ERROR MESSAGE

S	Student iEnabler	
	The institution has not yet permitted the use of this opti Please contact us with any queries. Thank You.	ion to you.
1.	Financial Error Message: send email to <b>studentdebtors@nust.na</b>	Did you pay the registration fees yet? If yes, contact finance at <u>studentdebtors@nust.na</u> or +264 61 207 9888 Are you fully admitted? If yes, contact Admissions at <u>admissions@nust.na</u> or +264 61 207 9999.



# 2.4 Other Important Information

All important documents such as yearbooks can be found on our website.

## 2.4.1 Application for Course Credits / Exemptions:

"Exemption from doing a course (subject)" means "you do not have to register for that specific subject". The Faculty Officer captures details of exemptions.

EXEMPTIONS FOR GRADE 11 AND 12 LEARNERS: Namibia Senior Secondary Certificate (NSSC) or Equivalent							
Institutional Core Courses							
Institutional Core Course	School Subject(s)	Grade					
Basic Mathematics	Mathematics	Minimum B (NSSCO) or D (NSSCAS)					
Basic Science	Biology and Physical Science	Minimum B (NSSCO) or D (NSSCAS)					
Computer User Skills	Computer Studies	Minimum B (NSSCO) or D (NSSCAS)					
Language in Practice	English Language	Minimum B (NSSCO) or D (NSSCAS)					
Introduction to Science, Technology, Engineering and Mathematics (InStem) Programme Code: 04STEM							
InSTEM Course	School Subject	Minimum Symbol Required					
Introduction to Mathematics A and B	Mathematics	NSSCAS - D					
Introduction to Physics A and B	Physical Science	NSSCAS - D					
Introduction to Chemistry A and B	Physical Science	NSSCAS - D					
Introduction to Biology	Biology	NSSCAS - E or NSSCO - B					
Introduction to General Geography	Geography	NSSCAS - E or NSSCO - B					
Computer User Skills	Computer Studies	NSSCAS - E or NSSCO - B					

	ENGLISH MATRI	v			
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NSSC/HIGCSE					
English Second Lang. Gr. 1, 2, 3	Exempted	Exempted	Х		
Gr. 4	Exempted	Х			
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UNAM (2010-2020)	1			1	
Unam English Access Course Gr C and above	Exempted	x			
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Gr D, E	X				
ACB2151 (Eng. & Com Skills)	Exempted	X			
	Exempted	X			
UCE/ULCA English Com. & Study Skills 1, 2 & 3	Exempted	Exempted	Exempted	Х	X
UCA/ULEA (Eng. For Ac. Purpose)	Exempted	Exempted	Exempted	X	X
Intro to Communication 1 82	Exempted	X			
ICC0101-0103(Intro. Com. 1,2,3)	Exempted	Exempted	х		
AEC2541 (Com & Info Systems) AND					
ACB2151 (Eng. & Com Skills)	Exempted	Exempted	х		
IUM (2021-2022)					
Applied English Language Skills (AEL40US)	Exempted	х			
Professional Communication (PRC60US)			х		Exempted
English Short Course (ENGOSC)	х				
INTERNATIONAL					
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7,6,5,4,3	Exempted	Exempted	х		
NCS - National Senior Certificate (RSA) Gr 2	Exempted	х			
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English First Lang. Gr. E	Exempted	х			
Senior Certificate - Cape Education					
Standard Grade <mark>(SG)</mark>	Exempted	х			
English Second Lang. Gr A*,A, B					
English Second Lang. Gr. C, D, E	х				
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General Certificate of Education (GCE)	Exempted	Exempted	х		
A-Level Gr A, B, C, D,E					
General Certificate of Education	Exempted	Exempted	х		
(GCE) AS-Level Gr A, B, C, D, E					
General Certificate of Education	Exempted	Exempted	х		
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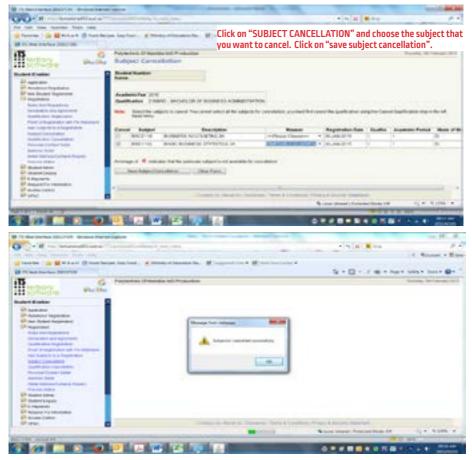
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#### 2.4.2. How to Add or Cancel a Subject on The Student Kiosk

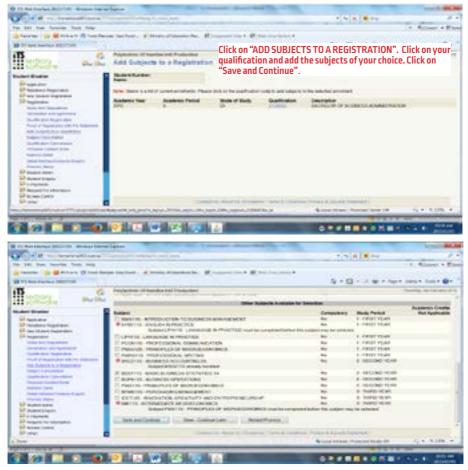
#### Rules:

- Students may add or cancel a course (subject) with 100% refund until **last working day in February each year.**
- · Change of Programme CANNOT be done on the Student Kiosk.
- Note: You will only be able to add subjects that are in the curricula or your programme or year of studies. E.g. If you are registered as a 2<sup>nd</sup> year student you will only be able to add/cancel courses (subjects) for 1<sup>st</sup> and 2<sup>nd</sup> year. You will NOT be able to add 3<sup>rd</sup> year subjects. For this you need to complete an amendment form.

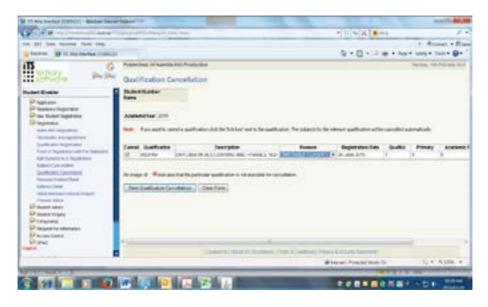
## To Cancel

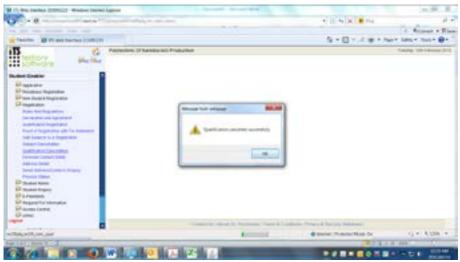


# Add A Subject



# **Cancel A Qualification**





# 3. HOSTEL ACCOMMODATION

Application forms for hostel accommodation can be found on our website at **www.nust.na** All contact details are found on the form.

• For enquiries: E: fgreen@nust.na; T: +264 61 207 2298

## Alternative Accommodation:

For alternative accommodation in close approximate to the NUST Campus in Windhoek contact the following:

#### Student Stay

Website: www.studentstay.com.na; Email: resverdi@studentstay.com.na; Tel: +264 83 722 9100; WhatsApp: +264 85 757 0029

# 4. LECTURES

Classes will start on **10 February 2025**. Classes will be offered in a blended mode of study, which includes remote learning (online) and face-to-face classes.

NOTE: It is the responsibility of the student to ensure that he/she has access to data as well as devices (laptops, computers, etc.) to be able to attend classes online.

# 4.1 Face-to-Face Classes:

## 4.1.1 Timetables

imetables for face-to-face classes can be downloaded from our website at www.nust.na.

### 4.1.2 Orientation of New Students

#### Online Orientation

The use of technology in learning is now the norm since the COVID-19 pandemic invaded our lives. During the Online Registration Orientation Session, all new students will be introduced to the teaching strategies and methods employed by their lecturers via online platforms (**MyNUST** and **Microsoft Teams**). For easy communication with the facilitators, you are requested to install the **Telegram** application on your mobile device. This application is similar to WhatsApp but can handle a large number of users in a group. To access the Telegram Channel named **'students.nust'** please use this link once connected to the application: **https://tinyurl.com/h55576x6** 

The orientation will be done online and more information will be emailed to all registered new students after registration. For more information, contact **gschroeder-nependa@nust.na** 

#### General Information Sessions:

#### Venue: Auditorium 1, Lower Campus

- 30 January 2025, 08h00: Faculty of Health, Natural Resources and Applied Sciences; Faculty of Engineering and the Built Environment; Faculty of Computing and Informatics.
- · 31 January 2025, 08h00: Faculty of Commerce, Human Sciences and Education

#### New Student Social Event:

· Saturday, 01 February 2025, 15 h00 to 20h00, NUST Lower Campus

#### Academic Orientation:

- · 03 February 2025, 08h00: Faculty of Commerce, Human Sciences and Education
- 04 February 2025, 08h00: Faculty of Computing and Informatics
- 05 February 2025, 08h00: Faculty of Engineering and the Built Environment
- O6 February 2025, 08h00: Faculty of Health, Natural Resources and Applied Sciences

#### **Campus Tours:**

 30 to 31 January 2025, 09h00 to 16h00, meeting in front of Science and Technology Building (tours scheduled in 30 minute intervals)

#### Library Tours:

 30 to 31 January 2025, 09h00, Meeting in front of Library, Lower Campus (tours scheduled in 30 minute intervals)

# 5. IMPORTANT CONTACT DETAILS

- General Enquiries: T: +264 61 207 9111
- ICT Support (Passwords):

E: ictsupport@nust.na; T: +264 61 207 2608 or visit the website at https://www.nust. na/?q=ictservices

- If your registration has been blocked due to financial reasons:
   E: studentdebtors@nust.na; T: +264 61207 9888
- If you do not receive a response regarding admissions or getting stuck during the registration process:
   E: admissions@nust.na;T: +264 61 207 9999
- Enquiries regarding bursaries and loans:
   E: bursaries@nust.na; T: +264 61 207 9888
- International Student Support: akiimba@nust.na, T: +264 61 207 2727
- Distance Education Support E: coll@nust.na; T: +264 61 207 9777

# 5.1 Faculty/Admissions Officers

For all faculty academic administration related enquiries and concerns, please contact:

FACULTY	FACULTY OFFICER	ASSISTANT FACULTY OFFICER	ADMISSIONS OFFICER Undergraduate Studies only!
Faculty of Health, Natural Resources and Applied Sciences	Ms Mercia Richards mrichards@nust.na T: +264 61 207 2964		Mr. Advent Mukubonda E: amukubonda@nust.na T: +264 61 2072056
Faculty of Computing and Informatics	Ms Julia Semi jsemi@nust.na T: +264 612072923	Mr Brandon Strauss bstrauss@nust.na Tel: 207 2964	Mr Javakaije Kasaona E: jkasaona@nust.na T: +264 61 2072671
Faculty of Engineering and the Built Environment	School of Engineering Mr Gilbert //Hoabeb ghoabeb@nust.na T: +264 61 207 2320 School of the Built Environment Mr Phen Ilukena pilukena@nust.na T: +264 61 207 2661	Ms Jasmine Beukes jbeukes@nust.na Tel: 207 2942	Mr Shanville Van Rooyen E: svanrooyen@nust.na T: +264 61 207 2881
Faculty of Commerce, Human Sciences and Education :	School of Human Sciences and Education Ms Gillian Feris gferis@nust.na T: +264 61 207 2160	Ms. Julia Kashupi	Mr. Dangi Shipanga E: dshipanga@nust.na T: +264 61 207 2445
	Department of Economics, Accounting and Finance Ms Yvonne Shipanga E: yshipanga@nust.na T: +264 61 207 2671	jkashupi@nust.na T: +264 61 207 2741	Ms Cordulla Gideon (acting) E: cgideon@nust.na T: +264 61 207 2454
	Department of Marketing, Logistics and Sport Management Ms Seanie van Wyk E: sfvanwyk@nust.na T: +264 61 207 2835	Ms Rudy-Am	Ms Ella Kamahia ekamahia@nust.na T: +264 61 207 2056
	Department of Governance and Management Sciences Ms Colien Biwa E: cbiwa@nust.na T: +264 61 207 2117	Naruses E: rnaruses@ nust.na T: +264 61 207 2440	Ms Brenda Anton T: +264 61 2072151 E: banton@nust.na
All Faculties	Acting Postgraduate Officer Ms Rachel Hangula T: +264 61 2072775 E: rhangula@nust.na		

# **Regional Centres**

Town	Contact Person	Tel (+264)	Email
Gobabis	Ms Elvire Theron Ms Chandre Beukes	+264 62 564 071	etheron@nust.na cbeukes@nust.na
Katima Mulilo	Mr Christopher Madyaao Natasha Muletwa	+264 66 252 388	cmadyaao@nust.na nnmuletwa@nust.na
Keetmanshoop	Mr Millian Josob	+264 63 221 033	mjosob@nust.na
Oranjemund (Public Library)	Ms Evi-Ndapanda Nampolo (Librarian)	+264 81 4174 566	enampolo@nust.na
Otjiwarongo	Ms Gwendoline Beukes Ms Jacqueline S Hunibes	+264 67 301 149	gbeukes@nust.na jhunibes@nust.na
Rundu	Mr Charles Lushu Ms Aplonia Dikuwa	+264 66 255 270	clushu@nust.na adikuwa@nust.na
Tsumeb	Mr Menason Katjirua Ms Paulina Hamukwaya	+264 67 220 483	mkatjirua@nust.na phamukwaya@nust.na
Walvis Bay	Ms Ndapanda Amupueja	+264 64 203 603	namupueja@nust.na

# **Resource Centres**

Town	Contact Person	Tel (+264)	Email
Outapi	Ms Theresia Kuuvilwa	+264 65 251368	tnkuuvilwa@nust.na
Ongwediva	Ms Josefina Skrywer	+264 65 231 276	jskrywer@nust.na

# Eenhana Satellite Campus

Contact Person	Tel (+264)	Email Address
Dr Lukas Shikulo (Head) Ms Julia Kabuwanwa Mr Festus Shimhulu	+264 65 231 276 +264 65 251 368	lshikulo@nust.na jkabuwanwa@nust.na fshimhulu@nust.na

# **Rietfontein Satellite Campus**

Contact Person	Tel (+264)	Email Address
Mr Menason Katjirua (Acting Head)	+264 81 262 6070	mkatjirua@nust.na

# Lüderitz Satellite Campus

Contact Person	Tel (+264)	Email Address
Ms Antoinette Wentworth	+264 63 204 077	awentworth@nust.na

# 6. GENERAL RULES AND REGULATIONS

You are responsible for familiarising yourself with the General Rules and Regulations of NUST and the information as given in the faculty yearbooks for 2024. These documents can be found on our website at https://www.nust.na/?q=download/annual-reports-documents.

Academic activities, including examinations and graduation, take place from Mondays to Saturdays.





2025 Registration Guide Compiled by: Petro Karutjaiva

Office of the Registrar Private Bag 13388 Windhoek NAMIBIA

T: +264 61 207 2118 F: +264 61 207 9118 E: registrar@nust.na

